

Project number: 80064941

10 November 2022

Hello,

**Mersey Valley Sludge Pipeline burst lining work – Lovell Field, Halebank Village, Widnes**

Following on from the burst that occurred early last year, we carried out a clean-up operation on Lovell Field followed by work carried out by Halton Council to resolve an issue with an area of standing water on the park.

When Halton Council completed their work, we carried out a CCTV survey of our pipe. This gave us additional information to help us to decide on our next steps to either repair or refurbish the section of pipe that runs from Lovell Field, under the railway line to the far side of Ditton Brook.

We are now ready to complete the refurbishment of our pipe and intend to start this work on 14<sup>th</sup> November 2022.

**What the next phase of works will involve:**

- On week commencing 14<sup>th</sup> November 2022 we will create an access track into Lovell Field from the gate off Hale Road.
- We will set up a small compound in Lovell Field adjacent to the boundary of Network Rail land.
- We will create an access track from Hale Road near the junction with Ditton Road.
- On week commencing 21<sup>st</sup> November 2022, we will dig down onto the pipeline in those two areas and carry out work to install a liner inside our pipe.

**How the works may affect you:**

- The work will start week commencing 14<sup>th</sup> November 2022 and will take approximately 12 weeks to complete.
- You will notice construction activity on Lovell Field and an increase of vehicle traffic to and from site.
- Our normal hours of work are from 7.30 to 18:00 Monday to Friday and if required 08:00 to 13:00 Saturdays. If we need to work any extra hours, we will again write to advise you of this in advance.
- You may hear an increase in noise whilst we undertake these works, although our site team will do all they can to keep this to a minimum.

**Still have a question?**

You can call us on 0345 672 3723 quoting project number 80064941. We'll be happy to help.

Yours faithfully

Customer Services



Water for the North West

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**Priority Services – extra help for those who need it most**

If you or any of your family and friends have particular health issues and haven't yet registered for Priority Services, then please visit [unitedutilities.com/priority-services](http://unitedutilities.com/priority-services) so we can be aware of your needs and do our best to support you in terms of your water services. If you know someone who isn't online then you can register them on their behalf.

**We're here to help**

Thanks for your patience, we're here to help if you have any queries or if you want to know more about the range of help and support we have available as the impact of Covid-19 continues to affect many of us who live and work in the North West. So please don't hesitate to get in touch. You can do this via our social channels or if you prefer give us a call on 0345 672 3723 quoting the project number at the top of this letter.